January 30, 2021 Family and Community COVID-19 Update

With deep sadness, we can confirm two patients with COVID-19 passed away this morning. We express our deepest condolences to the families and friends affected by this loss, felt by all. We are committed to supporting those affected, and resources have been made available.

We share our thanks to our Waypoint staff for their care of these individuals, and tireless dedication to our patients, their families and each other at this difficult time.

COVID-19 represents an unprecedented challenge to our healthcare system, and as the pandemic continues we are committed to continually adapting our processes to ensure the highest level of safety.

We are managing the current outbreak on the Horizon Program through enhanced infection prevention and control measures including increased cleaning, personal protective equipment and testing. Patients who have tested positive for COVID and those with symptoms are being cared for in a separate area of the program that includes physical barriers for additional safety.

Currently the outbreak includes:
- 5 confirmed positive patients
- 8 positive staff, with five new positive staff reported since our Jan. 29, 2021 update
- 2 patient deaths.

Please be assured we are working closely with the Simcoe/Muskoka District Health Unit and taking every precaution in caring for patients. All patients are under constant monitoring for symptoms associated with COVID-19.

The vaccine remains a priority as an additional measure for safety of our patients and staff. We are awaiting news for when the second dose will be available for all Horizon patients and those staff who have received their first dose.

Across the hospital strong safety measures are in place for all patients and staff. Everyone must be screened, practice thorough hand hygiene and physical distancing, and use full PPE for all close interactions and if working on isolation units.

Resources for Patients and Families
Supports for families and Waypoint patients are available from our Spiritual Care Team, the Patient/Client and Family Council and the Patient Relations Office. More information can be found at www.waypointcentre.ca/patients___families

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<tr>
<th>Spiritual Care</th>
<th>Patient/Client &amp; Family Council</th>
<th>Patient Relations Office</th>
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<tbody>
<tr>
<td>Clinical Multifaith Chaplains and Traditional Healer 705-549-3181, ext. 2850</td>
<td>A peer-led organization committed to using personal experiences to improve mental health &amp; addiction services 705-549-3181, ext. 2222</td>
<td>Available to listen to your feedback and work to answer your questions and resolve your concerns 705-549-3181, ext. 2999</td>
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705-549-3181  www.waypointcentre.ca
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