December 7, 2020

Dear Waypoint patients and families,

We have received confirmation that a Waypoint staff member has tested positive for the COVID-19 virus.

In an effort to keep everyone safe, we had already cancelled in-person visits to the affected units over the weekend.

To further reduce the risk of transmission, patients on the affected units are required to stay in their rooms for safety. These patients will also be tested for the COVID-19 virus.

In addition, all patients across the hospital will be required to wear a mask whenever there is anyone within 2 metres of them. This change in practice is as a result of the latest Provincial masking guidelines released this past weekend.

Having everyone, both staff and patients, wearing a mask reduces the risk of transmission, however we cannot reduce the risk to zero; therefore we must continue to do all other important things to prevent transmission including daily screening, testing when necessary, and physical distancing (staying apart).

Please be assured that patient safety is high priority for us, and our staff are following infection prevention protocols including wearing PPE. We are doing everything we can to reduce the risk of COVID-19 coming into the hospital.

If you have any questions, or require any additional supports that would help you or your family during this difficult time, please do not hesitate to speak with staff.

Thank you for your patience and understanding.

Stay Safe and Be Well,
Waypoint Centre for Mental Health Care