To: Patients on Waypoint Regional Programs  
Re: Restart of Basic Rehabilitation Services

Waypoint knows how difficult it has been on everyone since the beginning of the COVID-19 pandemic and although there is no clear end in sight; a team has been working hard at planning to safely offer some of the off-unit programs. Although at this point we are not able to return all of the services that you have previously enjoyed, we are excited to announce that we are now able to expand some basic off-unit activities beyond walks and Wayrides.

Beginning November 23rd, we will begin offering some services in the:

- Gymnasium and Fitness centre on the 4th floor of the Administration Building.
- The Activity Centre (including craft area, multimedia area, computer lab and the Employment Training areas).
- Hair Salon for basic services.
- Education Services in the classroom and on units.
- Walks and patios will continue as an option.
- The Pop-Up Clothing shop will continue on the programs.

The services will be available at scheduled time periods for each program following the current schedule for the walks and Wayrides. For your safety, only one program will be scheduled at a time and it is our hope to be able to offer you at least two program options during your scheduled program time period.

Your voice is important to us about what activities you’d like to have access to, so Abbie and Cyndi from PCFC will be coming around to discuss options with you if they have not already done so. We will continue to seek your input into future services to keep the calendar updated. Please also feel free to reach out to a program staff member, the Recreation Staff extension 2234, the Patient Client Family Council extension 3033 or Patient Relations Officer extension 2999 to offer any ideas.

It is hopeful at some point we may be able to expand these services to include the Market Square, Canteen and the General Store. However, the virus is still a risk and community infection rates are rising, so we may need to adjust services accordingly. This means that basic services could also be reduced to keep everyone safe if necessary.

Safety protocols have been developed for most of the off-unit services so that as the pandemic evolves we should be able to expand or reduce the services more quickly in the future.
adjust to the circumstances and we will do our best to communicate any changes to you as quickly as possible.

To ensure your safety, we will:

- Have only one program at a time attend the services;
- Ask you to clean your hands before you leave your program;
- Ask that you not touch walls and surfaces as you move through the building;
- Ask you to clean your hands when you arrive or leave any of the service areas; and
- Ask that you clean your hands when you return to your program.

It is important that you are ready at the scheduled time so that others have the same opportunity. Please refer to the posted schedule on your program.

Thank you again for your patience and cooperation and we look forward to seeing you off the programs.